ComAp Cloud Identity - Customer Relationship Management (CRM) Database

Like all large entities, we use customer relationship management technology to manage clients, support marketing efforts and to receive customer feedback (ensured and managed by contracted agency). Our CRM includes personal data of individuals at companies with which we have business relationship, would like to develop one or from which we received a request for technical support or for a registration through a single access point to ComAp services and applications – ComAp Cloud Identity (CCI). For these purposes, CRM contains relevant business information such as name and contact details of an individual based on interactions with your entity (you), including training attendance, favourite services and products, and access logs. The CRM is shared within the entities of the ComAp Group (as defined in ComAp Global Terms and Conditions while limitation of rights to edit exist) and is managed by the mother company ComAp a.s., with its seat at U Uranie 1612/14a, 170 00 Prague 7, Czech Republic, ID: 16188667, registered with the Commercial Register maintained by the Municipal Court in Prague, insert B, file 18788. CRM database is interconnected CCI. If you would like to receive more information, list of data we keep about you, or you would like to update the data or request to be excluded from our CRM database, please contact: privacy@comap-control.com.

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